An Audacious Goal: The Start of the Journey to Transformation

Ann Mei Chang

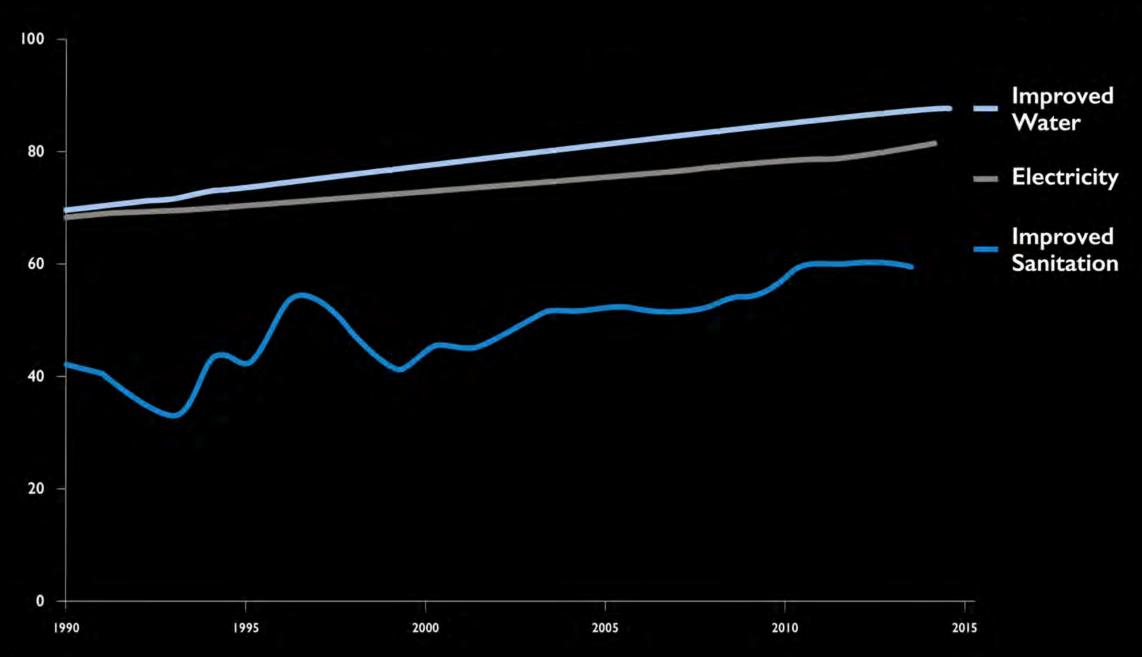


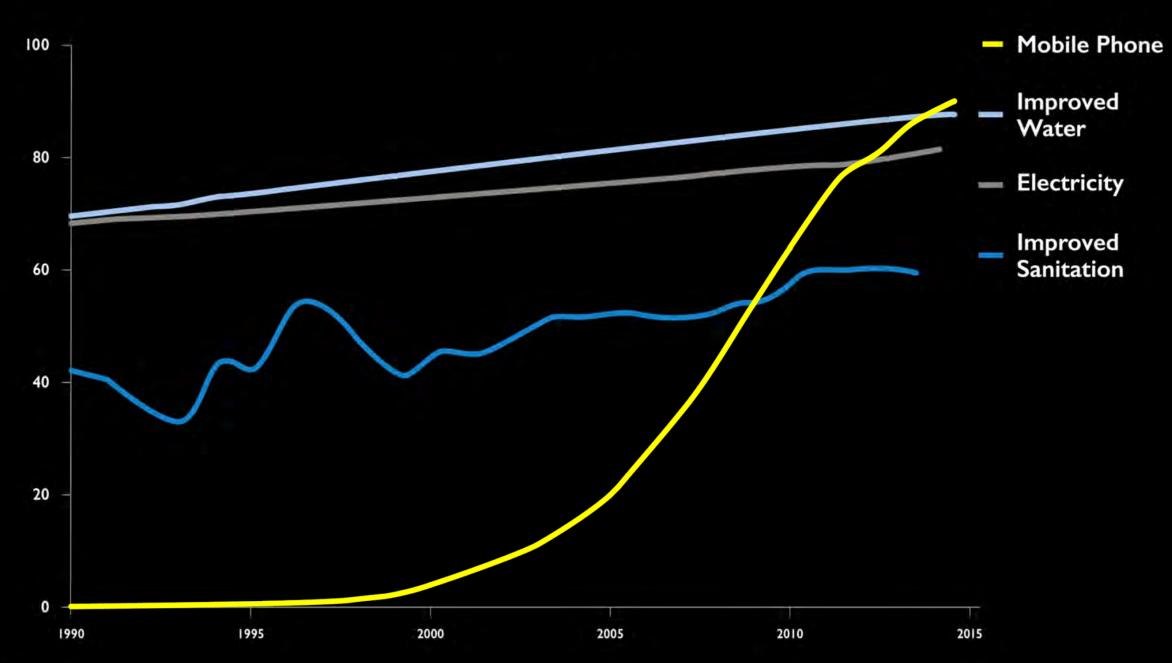




@annmei leanimpact.org "to create a new product or service under conditions of extreme <u>uncertainty</u>"

– Eric Ries, The Lean Startup











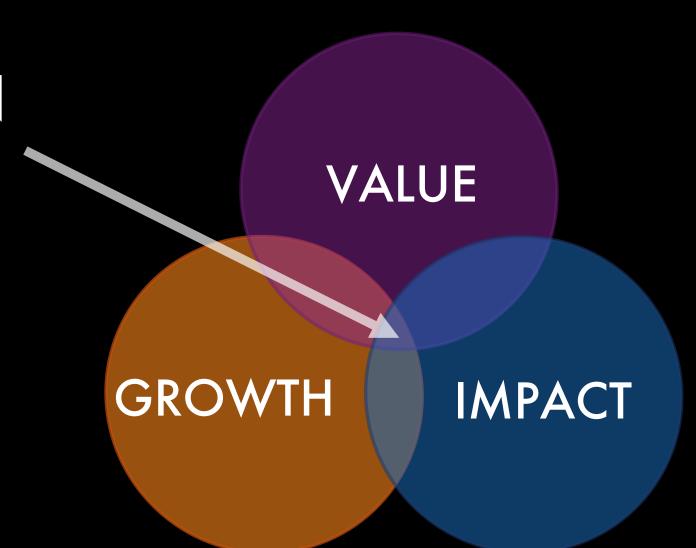


LEARN



MEASURE

SOCIAL INNOVATION











MEASURE WHAT MATTERS

- TRAIN 10,000 YOUTH IN JOB SKILLS
- RAISE \$5M FROM DONORS

- VALUE: 80% OF YOUTH SIGN UP
- GROWTH: EMPLOYERS WILLING TO PAY \$500
- IMPACT: RETENTION >90%
 AFTER 6 MONTHS

ABSOLUTE NUMBERS ENCOURAGE BRUTE FORCE

UNIT METRICS ARE DRIVERS FOR IMPACT AND SCALE

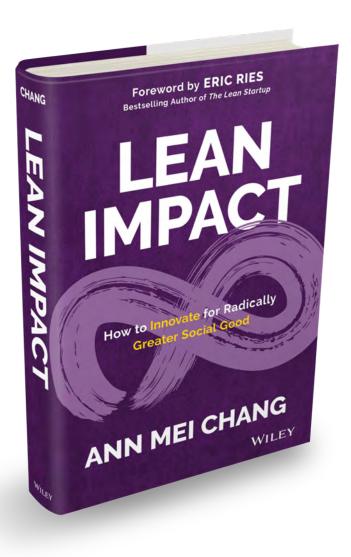
Building a Culture of Innovation

PEOPLE/ PROCESS

METRICS/ INCENTIVES

GOALS





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