

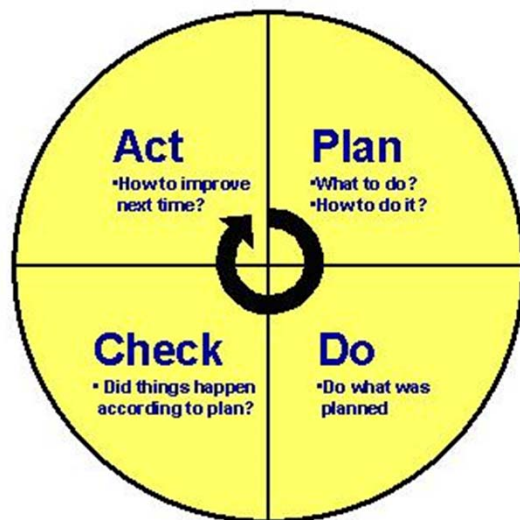
Building Leadership Capabilities  
Cheryl Jekiel – FONA International



- 1) Personal leadership*
- 2) Coaching others*



# Daily Practice



## Three Daily Practices Leadership Development Program

1. Rooted in Personal Reflection and guided by values
2. Finding regular sources of inspiration
3. Opportunities for Sharing and Support

INSPIRATIONAL LEADERSHIP

Achieving Vision through People

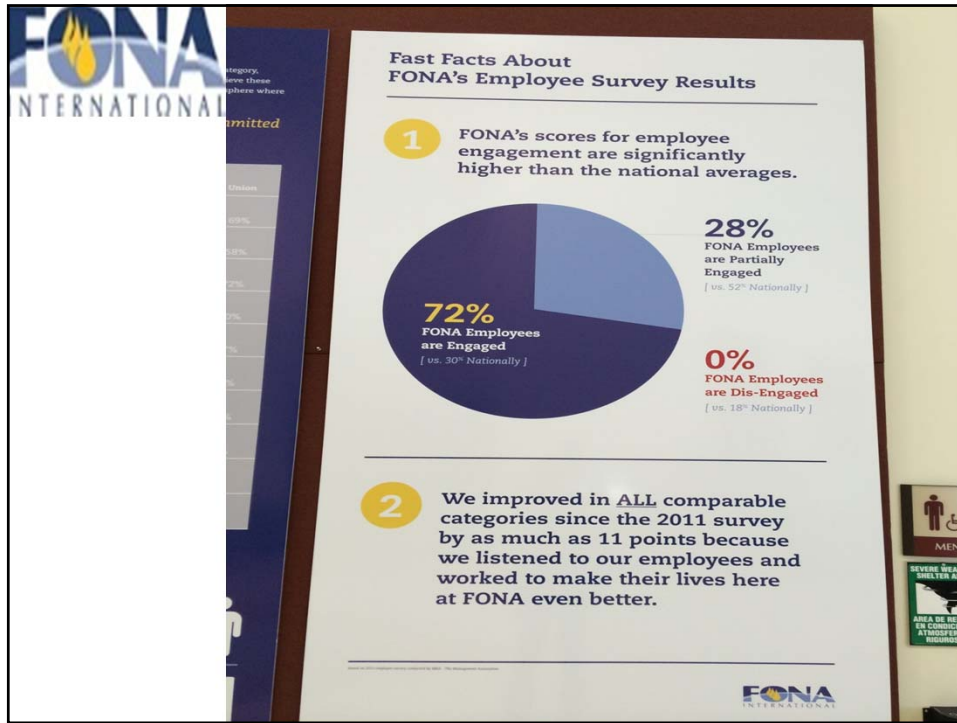
## Reflection

The inspiration I seek is within ...



**You don't have to be on a mountain top to reflect on your challenges...**





lead with your heart.

*To lead yourself, use your head;  
To lead others, use your heart.*

*Always touch a person's heart  
before you ask them for a hand.*

*John Maxwell*



## **Reflection Based On Principles**

**What is one of your current challenges?**

**Your personal vision and definition**

**Look for links to personal, your organization's and lean cultural values**



## Making external customers part of everyone's daily work



## Continuous Improvement:

- Knowing your baselines
- Survey for service – more than metrics
- Strive for higher standards

Steve Jobs  
1955-2011





Nothing is better than expanding how people see themselves ...Seek greater participation



Process orientation







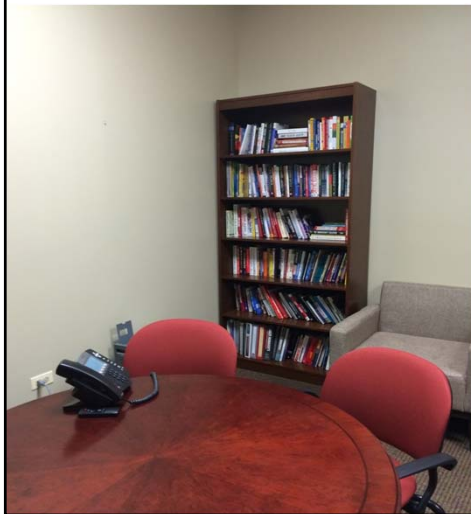
**Team problem solving allows teams to  
focus on real root causes  
-and away from blaming others**

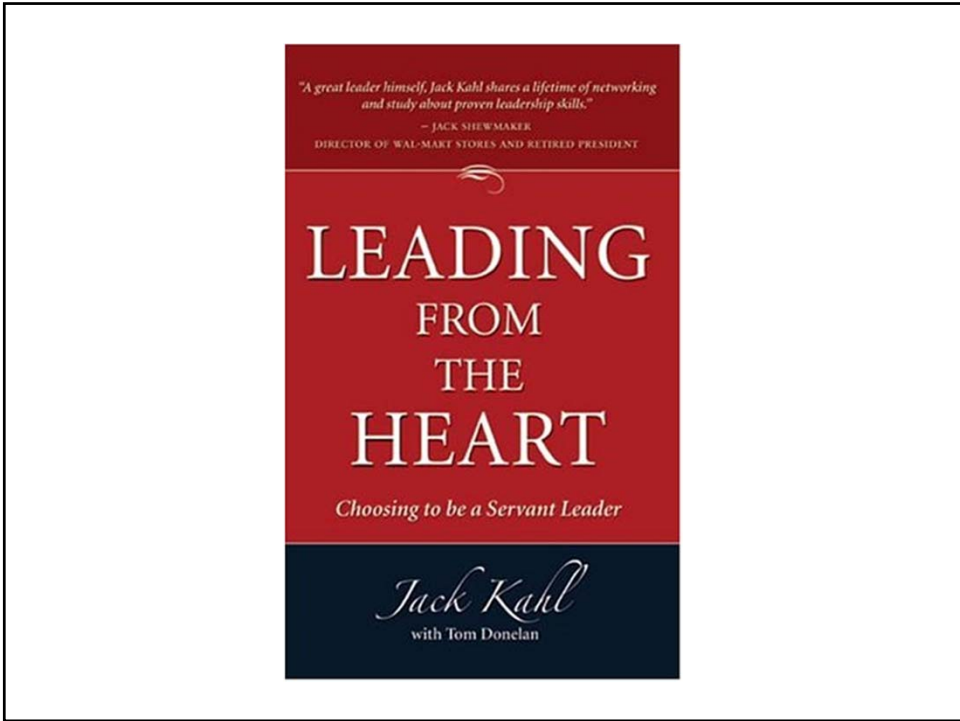


# THINK

[V] I S U A L

Leadership rooted  
in a sense of equality

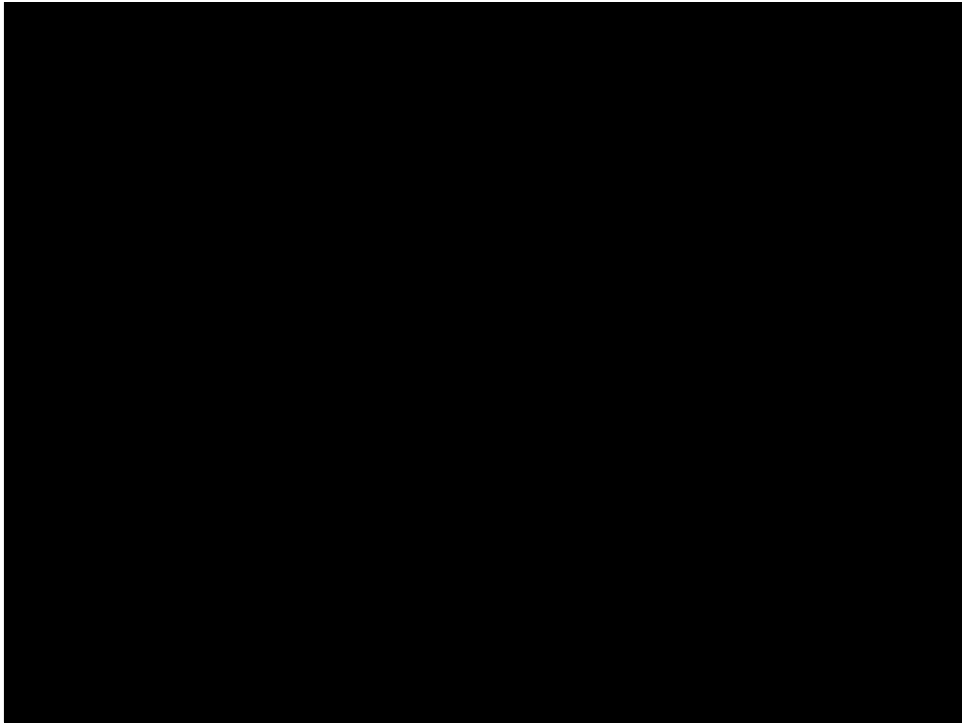




**True leaders don't create more  
followers, they create more leaders**

J Sakiya Sandifer





## Sources of Inspiration

Where do you find inspiration?



# mentoring

mentor

creative

transformative

advice

support

trust

invaluable

expert

benefits

growth

Leadership calls for various types of support



## Identify and remove barriers

- Fears
- Habits





**Finding new ways for people  
to bloom**



## **Sharing Our Experiences**

**Describe your personal challenge to your  
local group.**

**Share your experiences with each other  
on how you've applied these principles.**



